



**Public Health**  
Prevent. Promote. Protect.

## Henderson County Department of Public Health

Steven E. Smith, MPA, Health Director | Diana Curran, MD, Medical Director

1200 Spartanburg Highway, Suite 100, Hendersonville, NC 28792  
Main Phone: (828) 692-4223 | Administration FAX: (828) 697-4709  
Clinic FAX: (828) 697-4691 | Communicable Disease FAX: (828) 697-4504

**FOR IMMEDIATE RELEASE**

**For media inquiries, contact:**

Andrew Mundhenk, (828) 694-6064

[amundhenk@hendersoncountync.gov](mailto:amundhenk@hendersoncountync.gov)

### **HCDPH launches vaccine waitlist for adults 65 and older, healthcare workers**

**HENDERSONVILLE, N.C. (January 27, 2021)** – The Henderson County Department of Public Health has launched a COVID-19 vaccine waitlist for adults 65 and older and all health care workers.

Individuals can sign up for the waitlist at [www.hendersoncountync.gov/health](http://www.hendersoncountync.gov/health). This waitlist will be the new method used to make appointments for the Health Department’s vaccination clinics. The Health Department will no longer require that individuals contact the Call Center directly to make an appointment.

Henderson County is committed to providing vaccinations as quickly as possible based on supply while following the priority groups set by [the N.C. Department of Health and Human Services](#). Vaccine supply remains very limited, however. The waitlist will only accept those in Group 1 (health care workers, long-term care staff/residents) and Group 2 (adults 65 and older) at this time.

The amount of vaccine received each week varies greatly and appointments will be made as more vaccine becomes available. The waitlist will be organized on a first come, first served basis. The first to sign up will be the first called. Those who enter their email address will receive a confirmation with their number in line.

Calls will come from “**COVID CC**” with the phone number **828-585-4700**. The Call Center will make two attempts to call individuals when it’s their turn. If a person cannot be reached, staff will continue working through the waitlist to make appointments. Those who were unable to be reached will be called the next time appointments are available.

Demand is incredibly high while supplies are low. Those on the waitlist may not be contacted immediately. Please do not sign up for the waitlist more than once or call the Health Department for a status update. Everyone on the waitlist will be contacted by the Call Center when it’s their turn.

The waitlist is for first dose vaccinations only. Everyone who wants a vaccine will need to register separately. Those who already received their first dose do not need to call or go through the waitlist to schedule their second dose appointment.

This week the Health Department received enough vaccine from the state to make 396 first dose appointments. Today the Call Center will begin contacting those on the list to make appointments for this Friday.

At this time the Call Center will not be open to incoming calls as the Health Department evaluates the new process and time required to call individuals on the waitlist. It is encouraged that friends and loved ones assist those who don't frequently use or have access to the internet to get signed up.

For a list of other vaccine providers in North Carolina please visit the NCDHHS locator tool at <https://covid19.ncdhhs.gov/findyourspot>. Those in future groups can use the Find My Vaccine Group tool at <https://findmygroup.nc.gov/> to find out when they will be eligible.